

Ops Update

For all Michigan Medicine Faculty, Staff and Learners

Friday, April 9, 2021, 4 p.m.

Please share this information with your teams and front line staff, especially those who may not access emails or computers.

NEW TODAY: Here's the latest information about Michigan Medicine's management of operations:

- **COVID-19 PATIENT STATS**
- **TEAM MEMBER COVID-19 TESTING**
- **VACCINE STATS**
- **A MESSAGE FROM DAVID MILLER, M.D., REGARDING HOSPITAL OCCUPANCY**
- **HOW TO SCHEDULE YOUR COVID-19 VACCINE**
- **CHANGING YOUR VACCINATION PREFERENCE**
- **UPDATE COVID-19 VACCINATION STATUS IN MICHART**
- **IMPORTANT PPE AND VACCINE UPDATES**
- **FIGHTING COVID-19 TOGETHER**
- **DESIGNATED FOOD DELIVERY AND EMPLOYEE DROP-OFF LOCATIONS**
- **HIT PAUSE: HOPE, INSPIRATION, GRATITUDE**

DAILY COVID-19 PATIENT STATS

Today's census for COVID-19 inpatients and those patients under investigation (PUI) are noted below:

	TOTAL INPATIENTS	TESTED POSITIVE	PUI	ICU POSITIVE
ADULT	87	85	2	23
PEDIATRIC	6	4	2	2

View COVID-19 Dashboard: <https://uhabccappspr1.umhs.med.umich.edu/>

COVID-19 Patient Percent Positivity (7 day moving average)

Symptomatic testing: 21.51%

Asymptomatic testing: 2.60%

Discharges: 2,119 total COVID-19 discharges to date, 12 in the last 24 hours. These numbers include patients discharged to skilled nursing facilities but exclude deaths and discharges to hospice.

TEAM MEMBER COVID-19 TESTING STATS*

POSITIVE	1,722
EMPLOYEES TESTED	14,271
TOTAL TESTS	27,142

** Data from 3/10/20 through 4/8/21. The testing stats reflect just Michigan Medicine employees, not all University of Michigan employees. It also reflects only those who sought testing at or were hospitalized at Michigan Medicine or reported their testing to Occupational Health Services. Some Michigan Medicine employees may have been tested outside our system.*

Michigan Medicine Employee Rolling COVID Data	
Employees Positive Cases for preceding week (3/21 – 3/27/21)	32
Employee Positive Cases Last 7 Days	91
Employees Tested Last 7 Days	534
Positivity Rate (Week of 3/28–4/3/21)	17.04 %

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VACCINE STATS

Find the most timely and up-to-date information on the [Vaccine FAQs](#) and the [Vaccine Dashboard](#).

A MESSAGE FROM DAVID MILLER, M.D., REGARDING HOSPITAL OCCUPANCY

I want to express my gratitude for your remarkable courage and commitment. It is not easy to face another resurgence of the pandemic and we are tired, if not exhausted. At the same time, I know that we are strong and resolute and absolutely committed to our patients and to each other. Thank you for all that you do every day for our patients, our teams and Michigan Medicine.

With COVID-19 cases increasing and extremely high demand in the Emergency Department, we have initiated several operational changes to ensure the safety of our patients and staff and to preserve our ability to provide care for both patients with COVID-19 and patients with non-COVID conditions. Starting three weeks ago, we proactively made decisions to reduce the number of scheduled inpatient surgeries by approximately 10% or ~15 beds. With the rising COVID-19 census at regional hospitals, we now have only 13 beds (down from 26) at St. Joseph Mercy Ann Arbor. We have taken further interventions (deferring or moving surgeries to outpatient when safe to do so) to reduce the number of beds needed by an additional 10% today (11 beds).

We also are working to reschedule surgeries for next week to reduce our bed demand to 85% of usual (~20 beds), and we are prepared to make additional changes if required. We also continue to operate all of our current surge spaces (12 beds) and are exploring options to further expand capacity to help alleviate ED crowding.

Following our guiding principles, our overall approach will be to continue to carefully monitor and make incremental adjustments to scheduled activity as indicated; to support the safety and wellbeing of our patients and teams; to increase ICU and moderate care capacity; to preserve access for non-COVID patients; to ensure consistent, frequent communication; to continue vaccination efforts; and to provide strong support for our teams.

To all those involved in these efforts, thank you for your caring, flexibility, innovative problem solving and teamwork in order to keep our patients and each other safe. Let's keep going together.

With gratitude, David Miller

HOW TO SCHEDULE YOUR COVID-19 VACCINE

If you are a Michigan Medicine employee who has not yet received an invitation to schedule your COVID-19 vaccine, below are steps you can take to receive your invitation to schedule:

- Fill out the [Blue Queue Questionnaire](#)
- Establish a medical record number (MRN) if you do not already have one and create a [MyUofMHealth](#) account. [Click here](#) to fill out an online form to create an MRN, or call registration at (734) 936-4990 and press option 1 between 8:00 a.m. – 5:00 p.m. Monday through Friday. They will help you establish an MRN and set up your MyUofMHealth account

Important: If you have a MyUofMHealth account, be sure to check your account to see if you have been issued an invitation previously. If you've received an invitation to schedule your vaccination appointment, it will be viewable on the [MyUofMHealth patient portal](#). Log in to your portal account to find the appointment scheduling message on your home page, click the blue "Schedule Now" button, and then follow the steps to choose a location, date and time for your appointment.

For a detailed guide to scheduling your appointment, including screenshots of the patient portal, view or download the [Scheduling Your COVID-19 Vaccine PDF](#).

If you are having a problem accessing your MyUofMHealth account, you can reach out to our call center staff for help by calling 734-763-6336 and press option 1, followed by option 2.

CHANGING YOUR VACCINATION PREFERENCE

If you previously completed the Blue Queue questionnaire and indicated that you did not want to receive the vaccine but have since changed your mind, please fill out the questionnaire again and change your status. Any previous entries will be deleted and you will be eligible to receive an invitation to schedule your vaccine when the next wave of invitations is distributed after completing the questionnaire again. If you have any questions or problems with the questionnaire, you can email bluequeue@med.umich.edu.

UPDATE COVID-19 VACCINATION STATUS IN MICHART

If you received a COVID-19 vaccination through the VA Hospital or from a location outside of the state of Michigan, MiChart now has a new form you can complete to add your vaccination status to your patient record. Simply log into your [MyUofMHealth](#) account and a notification should pop-up on the home screen. If a pop-up window does not appear, click on the **menu** section at the top of the page, and then select **questionnaires** from the drop-down menu. [Click here](#) for a PDF with detailed instructions on how to find the questionnaire.

IMPORTANT PPE AND VACCINE UPDATES

As Michigan cases of COVID-19 and COVID-19 hospitalizations continue to rise, here are some reminders on protecting yourself from COVID-19 exposures. COVID-19 positivity amongst symptomatic patients at Michigan Medicine is approaching 20% and positivity in asymptomatic patients is approaching 3%.

- 1) **UPDATE:** Michigan Medicine continues to receive an adequate supply of PPE. We can officially **stop all reuse of PPE when caring for patient in Special Pathogens Precautions (i.e., COVID-19 positive or PUI).** Discard gowns, gloves, face shields, and N95 respirators after

each use. PAPR hoods should continue to be disinfected and reused by the same person unless they become damaged. For information on PPE donning/doffing, click on this [link](#). PAPR hoses are also reusable and can remain with the battery pack and be used by multiple people. The outer surfaces of both should be disinfected between uses.

- 2) Wear eye protection for all patient facing activities. This is a critical component in preventing unintentional exposures, particularly to patients who develop COVID-like symptoms after their initial admission screening. You can use the same eye protection throughout the day when not caring for patients in Special Pathogens Precautions and discard at the end of your shift if you are using disposable eye protection.
- 3) Continue to wear a mask and maintain a distance of 6 feet from others as much as possible. When removing masks to eat/drink, it is critical to keep your distance from others to avoid possible exposures. Consider seeking out alternative break areas to remain distant from others while eating.
- 4) **It's not too late to get your vaccine.** More data is becoming available and the vaccine efficacy for preventing both symptomatic and asymptomatic cases of COVID-19 is 90%. There is an increase in employee cases, with the majority occurring in unvaccinated staff.

FIGHTING COVID-19 TOGETHER

As COVID-19 cases continue to rise in our communities and across the state, and we are seeing more of the B.1.1.7. variant, it is vital that we all work together to do the right things to protect our patients, our loved ones and ourselves from the spread. By wearing a mask, social distancing and getting vaccinated, we can continue to [fight COVID-19 together](#).

DESIGNATED FOOD DELIVERY AND EMPLOYEE DROP-OFF LOCATIONS

In an effort to reduce medical campus traffic congestion and delays that are affecting patients' abilities to arrive for appointments in a timely manner, please be reminded of the designated locations for passenger drop-off and pickup, as well as food vendor deliveries.

Employee drop-off and pick-up locations

All faculty and staff members who are being dropped off or picked up at the medical center by private vehicles, corporate shuttles, Uber/Lyft services, limousines and taxis, should only utilize the section of E. Hospital Drive past the Mott C&W Circle Drive, where the drive continues around the north and west sides of the P4 parking structure.

Once dropped off, the employee should proceed to the Mott C&W main entrance. Employees who are leaving and being picked up should proceed to that same area to be picked up.

The front entrance circle drives to Taubman Center, C&W and the Rogel Cancer Center should **not** be used for any staff drop-offs or pickups, as these "stops" cause traffic back-ups which delay patient and visitor arrivals for care services.

Please be advised that vehicular drivers waiting for pick-up at an entrance that is not designated by the policy will be directed to move to the designated location on E. Hospital Drive.

Employees arriving by foot or by bus

Employee entrances at the Rogel Cancer Center, C&W, and CVC are still available for those arriving on foot or by bus transport.

Food delivery locations

It is very important that food deliveries not compete with patient and visitor traffic flow. Food vendor deliveries for staff can be made in two locations:

- The Med Inn west revolving door. Exchange payment and items **in the doorway**. If you exit the building, the door will lock behind you.
- The E. Hospital Drive/Simpson Rd street-parking spaces, past the Mott C&W main entrance circle drive.

Thank you in advance for your cooperation and participation in improving timely arrival to care and services provided on the main medical campus.

HIT PAUSE: HOPE, INSPIRATION, GRATITUDE

In this spot, we will share stories of hope, inspiration and gratitude. Take a few minutes to pause and reflect:

Michigan Medicine Headlines recently asked readers to let the newsletter know who they consider to be their superstar coworkers — and the response was overwhelming. From a staff member who has helped ensure adequate supplies for COVID-19 vaccinations to a reading room coordinator who focuses on helping train the next generation of experts, [here's a closer look at just a few of the incredible nominees.](#)

Weekly bulletins and policies are posted on Michigan Medicine Headlines at <https://mmheadlines.org/covid-19-updates/>. Please bookmark this site and refer to it for the most up-to-date information.