

# MANAGER TALKING POINTS ARCC



- Creating a culture where people feel free to speak up for safety starts with me.
- What are ways that I can model the behaviors of ARCC?
- Who spoke up for safety recently and how can I thank them, if I haven't already?



- If you have a safety concern, please practice ARCC.
- ARCC is a set of progressive options for speaking up. If one doesn't work, use the next one.
  - Ask a question
  - Request a change
  - Voice a concern
  - Use the chain of command
- I want to thank [name] who spoke up for safety using ARCC when [event]. Thank you.



- Intentionally carve out time on meeting and huddle agendas for team members to ask questions.
- Remind your team of the chain of command at your staff meeting.