

Ops Update

For all Michigan Medicine Faculty, Staff and Learners

Wednesday, March 24, 2021, 10:45 a.m.

Please share this information with your teams and front line staff, especially those who may not access emails or computers.

Here's the latest information about Michigan Medicine's management of operations:

- **COVID-19 PATIENT STATS**
- **TEAM MEMBER COVID-19 TESTING**
- **VACCINE STATS**
- **CLOSING ON FRIDAY: VITAL VOICES 2021 FACULTY AND STAFF ENGAGEMENT SURVEY**
- **COVID-19 COLLEAGUE CONNECT SUPPORT LINE**
- **TOWN HALL Q&A**
- **HIT PAUSE: HOPE, INSPIRATION, GRATITUDE**

DAILY COVID-19 PATIENT STATS

Today's census for COVID-19 inpatients and those patients under investigation (PUI) are noted below:

	TOTAL INPATIENTS	TESTED POSITIVE	PUI	ICU POSITIVE
ADULT	43	43	0	12
PEDIATRIC	1	0	1	0

View COVID-19 Dashboard: <https://uhabccappspr1.umhs.med.umich.edu/>

COVID-19 Patient Percent Positivity (7 day moving average)

Symptomatic testing: 13.59%

Asymptomatic testing: 0.96%

Discharges: 1,965 total COVID-19 discharges to date, 9 in the last 24 hours. These numbers include patients discharged to skilled nursing facilities but excludes deaths and discharges to hospice.

TEAM MEMBER COVID-19 TESTING STATS*

POSITIVE	1,588
EMPLOYEES TESTED	13,991
TOTAL TESTS	26,087

** Data from 3/10/20 through 3/23/21. The testing stats reflect just Michigan Medicine employees, not all University of Michigan employees. It also reflects only those who sought testing at or were hospitalized at Michigan Medicine or reported their testing to Occupational Health Services. Some Michigan Medicine employees may have been tested outside our system.*

Michigan Medicine Employee Rolling COVID Data	
Employees Positive Cases for preceding week (3/7 – 3/13/21)	27
Employee Positive Cases Last 7 Days	39
Employees Tested Last 7 Days	162
Positivity Rate (Week of 2/14–2/20/21)	24.07 %

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VACCINE STATS

Find the most timely and up-to-date information on the [Vaccine FAQs](#) and the [Vaccine Dashboard](#).

CLOSING ON FRIDAY: VITAL VOICES 2021 FACULTY AND STAFF ENGAGEMENT SURVEY

The Vital Voices 2021 Faculty and Staff Engagement Survey will close on Friday, March 26. If you haven't done so yet, make sure your voice is heard and take this 10- to 15-minute survey to share your feedback on key topics with leadership. The surveys cover topics including communication, fairness, teamwork and culture of safety.

Responses are kept confidential. Eligible employees are those hired on or before Jan. 15, 2021.

The surveys are available here:

Faculty Engagement Survey: <https://surveys.pressganey.com/wix/p3094561000.aspx>

Staff Engagement Survey: <https://surveys.pressganey.com/wix/p3094560826.aspx>

More information is available on [Headlines](#).

COVID-19 COLLEAGUE CONNECT SUPPORT LINE

In light of the recent surge of COVID-19 cases in Michigan, the organization has relaunched the COVID-19 Colleague Connect clinical care support line. This support line is staffed from 7 a.m. to 7 p.m., seven days a week, with critical care intensivists, nurses and pharmacists who are ready to respond to questions from teams caring for COVID-19 patients at hospitals and health systems across the state. The goal of the support line is to improve care for critically-ill COVID-19 patients, wherever they are receiving care.

The clinical care support line will be staffed through mid- to late-April, at which time the need will be reassessed. The attached flyer provides information about this service and the phone number for contacting the COVID-19 Colleague Connect team.

TOWN HALL Q&A

Q: I already received the vaccine so I would like to stop receiving communications about my current invitation or to save everyone some time by not receiving an invitation from Michigan Medicine in the first place. Can I do that?

A: We have been sending weekly emails from our MyUofMHealth.org communications team to support vaccination awareness and continue sharing helpful information. You may be receiving these, even if you have already been vaccinated. We decided to err on the side of over-communicating to our community rather than someone missing an opportunity to get the protection of the vaccine. However, we understand that you may wish to opt out.

Michigan Medicine employees will continue to receive the routine Ops Update emails.

Individuals interesting in not receiving updates about vaccine availability have a few options:

- If you are receiving the weekly patient update emails, you can update your email preferences to not receive the vaccine update emails anymore. At the bottom of each email is a “manage preferences” link you can follow to personalize what info you would like to continue receiving from our communication team.
- If you are not interested in scheduling an appointment, we have begun sending text messages to confirm interest and you may opt out of vaccine communications simply by responding to that text.

If you have not yet been invited, and were able to receive the vaccine at another site within the State of Michigan (excluding the VA), your record is in a statewide database (Michigan Care Improvement Registry) that securely connects with our electronic medical record system. If your record shows you have been vaccinated, you will not receive an invitation to be vaccinated with Michigan Medicine.

If you received your vaccine from somewhere other than Michigan Medicine, you may also let your Michigan Medicine provider know by following the instructions under “Scheduling an Appointment and Getting the Vaccine” in [this link](#). Please note that this will allow us to update the data in your portal account, but it will not automatically opt you out of receiving email notifications.

Q: I was previously invited to receive my vaccine but was not interested in being vaccinated at the time. Now, I am interested but am unable to schedule an appointment. Why is that?

A: Once you receive an invitation to schedule your vaccine appointment in the MyUofMHealth.org portal, it remains active and will not expire. You may use it to schedule any time appointments are available. We open appointments according to vaccine availability each week and post updates on our website: <https://www.uofmhealth.org/coronavirus/vaccine-info-update>. Unfortunately, vaccine supply continues to limit our ability to open enough first dose appointments to serve all of our eligible population. We are partnering across the region and state to encourage everyone to go where vaccine supply is available.

We will continue to extend new invitations in waves to those in eligible groups as vaccine supply permits and according to those assessed to be at highest risk.

As President Schlissel’s email Friday reiterated, we strongly encourage everyone not to wait, but rather to [explore additional opportunities](#) to be vaccinated through a variety of local options, as soon as you can.

Q: Is there any concern about COVID-19 variants that might be resistant to vaccination? Do we know which variants are circulating and their prevalence?

A: To clarify, the latest data from MDHHS indicates that the B.1.1.7 variant accounts for approximately 25% of the overall cases in Michigan. However, a large percentage of that comes from an outbreak within a state correctional facility. Within the community, the variant accounts for a much lower number — approximately 13 percent.

The B.1.1.7 is susceptible to vaccine. Meanwhile, the B.1.351 variant is not very prevalent yet in Michigan. And while the vaccine may be a little less effective against this variant, it should still prevent severe disease, hospitalization and death.

HIT PAUSE: HOPE, INSPIRATION, GRATITUDE

In this spot, we will share stories of hope, inspiration and gratitude. Take a few minutes to pause and reflect:

As a community, U-M undergraduates have been completely blown away and inspired by the courage and poise that U-M health care professionals have shown in the face of the ongoing pandemic.

To express their gratitude for these sacrifices, a group of students has created an initiative called THANK BLUE, which will include thank you messages as part of a massive art installation at University Hospital. To participate and have your message included in the display, [click here](#). Learn more [on Headlines](#).

Weekly bulletins and policies are posted on Michigan Medicine Headlines at <https://mmheadlines.org/covid-19-updates/>. Please bookmark this site and refer to it for the most up-to-date information.