

# Ops Update

For all Michigan Medicine Faculty, Staff and Learners

Friday, March 19, 2021, 9:48 a.m.

Please share this information with your teams and front line staff, especially those who may not access emails or computers.

**NEW TODAY:** Here's the latest information about Michigan Medicine's management of operations:

- **COVID-19 PATIENT STATS**
- **TEAM MEMBER COVID-19 TESTING**
- **VACCINE STATS**
- **VITAL VOICES 2021 FACULTY AND STAFF ENGAGEMENT SURVEY**
- **REMINDER: LEADERS TO HOST TOWN HALL THIS AFTERNOON**
- **PARENT/CAREGIVER VACCINE REQUEST PROCESS**
- **CANCER CENTER STAFF ELEVATOR CLOSURES**
- **UPCOMING BLOOD DRIVES**
- **BEWARE OF PHISHING SCAM UTILIZING MICHIGAN MEDICINE NAME**
- **HIT PAUSE: HOPE, INSPIRATION, GRATITUDE**

## DAILY COVID-19 PATIENT STATS

Today's census for COVID-19 inpatients and those patients under investigation (PUI) are noted below:

	TOTAL INPATIENTS	TESTED POSITIVE	PUI	ICU POSITIVE
ADULT	45	44	1	13
PEDIATRIC	0	0	0	0

View COVID-19 Dashboard: <https://uhabccappspr1.umhs.med.umich.edu/>

COVID-19 Patient Percent Positivity (7 day moving average)

Symptomatic testing: 12.08%

Asymptomatic testing: 1.32%

**Discharges:** 1,927 total COVID-19 discharges to date, 4 in the last 24 hours. These numbers include patients discharged to skilled nursing facilities but exclude deaths and discharges to hospice.

## TEAM MEMBER COVID-19 TESTING STATS\*

POSITIVE	1,549
EMPLOYEES TESTED	13,876

TOTAL TESTS	25,739
-------------	--------

*\* Data from 3/10/20 through 3/17/21. The testing stats reflect just Michigan Medicine employees, not all University of Michigan employees. It also reflects only those who sought testing at or were hospitalized at Michigan Medicine or reported their testing to Occupational Health Services. Some Michigan Medicine employees may have been tested outside our system.*

Michigan Medicine Employee Rolling COVID Data	
Employees Positive Cases for preceding week (2/28 – 3/06/21)	13
Employee Positive Cases Last 7 Days	27
Employees Tested Last 7 Days	146
Positivity Rate (Week of 2/14–2/20/21)	18.49 %

*Testing stats reflect just Michigan Medicine employees, not all University of Michigan employees. It also reflects only those who sought testing at or were hospitalized at Michigan Medicine or reported their testing to Occupational Health Services. Some Michigan Medicine employees may have been tested outside our system.*

#### VACCINE STATS

Find the most timely and up-to-date information on the [Vaccine FAQs](#) and the [Vaccine Dashboard](#).

#### VITAL VOICES 2021 FACULTY AND STAFF ENGAGEMENT SURVEY

The Vital Voices 2021 Faculty and Staff Engagement Survey is available to Michigan Medicine faculty and staff now through Friday, March 26, 2021. All eligible employees, those hired on or before January 15, 2021, received an email from *Michigan Medicine Engagement Survey* inviting them to take the appropriate version of the survey, based on their role within the organization.

Our current participation rate is at **35%** for the staff survey and **27%** for the faculty survey, and we'd like to see that even higher. This is the time to provide honest feedback to our leadership and have your voice heard.

The surveys are also available here:

Faculty Engagement Survey: <https://surveys.pressganey.com/wix/p3094561000.aspx>

Staff Engagement Survey: <https://surveys.pressganey.com/wix/p3094560826.aspx>

All responses will be kept confidential through Press Ganey and will not be accessible to anyone within Michigan Medicine. And, the survey will take 10 to 15 minutes to complete, and can be done on a desktop/laptop or mobile phone. More information is available on [Headlines](#).

#### REMINDER: LEADERS TO HOST TOWN HALL THIS AFTERNOON

Michigan Medicine leaders will host a town hall discussion today at 2 p.m. Topics to be discussed include COVID-19/vaccine updates, a research update, recharge rooms, the Michigan Medicine brand campaign and more. There will also be a Q&A session.

To join the webinar:

<https://umich-health.zoom.us/j/92478265278?pwd=SGVvMk1NeHZISIUyRlVZNUFkNldzO9>

Passcode: 657670

Or iPhone one-tap:

US: +13017158592,,92478265278# or +13126266799,,92478265278#

Or Telephone:

US: +1 301 715 8592, Webinar ID: 924 7826 5278

### **PARENT/CAREGIVER VACCINE REQUEST PROCESS**

Our system for parents or caregivers to request a vaccine appointment is now in place. To ensure vaccines are being administered as quickly and fairly as possible, vaccine invitations are managed exclusively through our COVID-19 vaccine team. Individual providers and clinics are unable to schedule COVID-19 vaccine appointments or extend invitations for scheduling vaccine appointments.

Vaccine eligibility includes parents and adult caregivers of children age 21 and younger, under the care of a Michigan Medicine provider, with conditions that limit the child's ability to perform activities of daily life including:

- Physical, developmental, or mental disabilities.
- Sensory, behavioral, cognitive, or emotional impairment.
- Other conditions that require medical management and/or use of specialized services or programs.

Please see the following for additional information.

Talking points:

[https://docs.google.com/document/d/1R7XwxOqLepF9MfS8zLUp\\_SyZF5uu7FFu4BRfGOOq1Z8/edit?usp=sharing](https://docs.google.com/document/d/1R7XwxOqLepF9MfS8zLUp_SyZF5uu7FFu4BRfGOOq1Z8/edit?usp=sharing)

Flier:

[https://drive.google.com/file/d/1VeOWCom34g9c7QwvkdKd\\_dAlGTyNrmW/view?usp=sharing](https://drive.google.com/file/d/1VeOWCom34g9c7QwvkdKd_dAlGTyNrmW/view?usp=sharing)

Vaccine request page: [www.mottchildren.org/caregiver-vaccine-registration](http://www.mottchildren.org/caregiver-vaccine-registration)

### **CANCER CENTER STAFF ELEVATOR CLOSURES**

Please be advised of the following Cancer Center staff elevator closures, which will be in effect until June 2021: Staff Elevator Cabs 54 & 55.

To minimize the impact to patient care, we ask that staff refrain from using the Cancer Center Gold Patient Elevators (Elevator 1) in their daily routine. It is important to keep the Gold Patient Elevators free from staff traffic, and allow patients to maintain social distancing in the elevator.

To avoid long waits and social distancing challenges at Staff Elevator Cab 53 (4 persons per cab), staff are asked to consider alternative routes:

- For those parking in Structure P1 (the Cancer Center parking structure), or walking from staff parking lots – please consider using the parking structure elevators to level 7, and entering through the Cancer Center/Med Sci I link.
- For those arriving by bus – please consider using the bus stops at the Taubman Main Entrance, Mott Children's Hospital, or Cardiovascular Center instead of the Cancer Center.

The stairwells will remain available.

We know this unexpected change impacts the daily routine for many staff members who use these elevators. We appreciate your cooperation.

### **UPCOMING BLOOD DRIVES**

Please see the attached flyers for upcoming blood drives at the Towsley Dining Room on April 27 & 28, and another drive at the Med School on April 30. The Towsley and Med School drives are restricted to Michigan Medicine staff, faculty, and med students.

We're looking for volunteers to help at check-in and the canteen. Details about donating or volunteering at the drives can be found here: <https://wolverinesforlife.org/events>

For reference:

- Individuals who have already received the Pfizer or Moderna COVID-19 vaccine are NOT required to defer blood donations. More info here: [https://www.redcrossblood.org/donate-blood/dlp/coronavirus--covid-19--and-blood-donation.html?med=email&source=bioadobe&campdesc=BHQ\\_BPL\\_NH\\_7DayPreDrive\\_Winter\\_202011&cid=352456527&did=PRDDM114886&bid=1548396172&subj=Next%20steps%20for%20drive%20success&prty=normal&nat=transactional&prod=sponsor&sender=Blood%20Program%20Leaders&delvid=401759489](https://www.redcrossblood.org/donate-blood/dlp/coronavirus--covid-19--and-blood-donation.html?med=email&source=bioadobe&campdesc=BHQ_BPL_NH_7DayPreDrive_Winter_202011&cid=352456527&did=PRDDM114886&bid=1548396172&subj=Next%20steps%20for%20drive%20success&prty=normal&nat=transactional&prod=sponsor&sender=Blood%20Program%20Leaders&delvid=401759489)
- The Red Cross set up a great website with details about their COVID-19 precautions: <https://www.redcrossblood.org/donate-blood/dlp/coronavirus--covid-19--and-blood-donation.html>
- There is currently no evidence that COVID-19 can be spread through blood (more information on the FDA website: <https://www.fda.gov/emergency-preparedness-and-response/mcm-issues/coronavirus-disease-2019-covid-19-frequently-asked-questions>).

### **BEWARE OF PHISHING SCAM UTILIZING MICHIGAN MEDICINE NAME**

Please be advised that the organization is aware of a recent phishing scam, where individuals are utilizing the Michigan Medicine name to obtain information from potential victims. There does not appear to be any connection to Michigan Medicine at this time.

Remember, there are a few easy steps you can take to protect yourself from phishing attempts:

- Take a minute to read emails. Attackers will use emotional appeals in their emails. Stay calm and look closely at the email for grammar or typos.
- Use caution when opening email attachments and clicking links in emails. If it looks suspicious, report it, even if you've already interacted with the link or attachment.
- Don't share your Michigan Medicine credentials with third-party websites.
- Be familiar with the procedures for communicating suspicious activities to our IT security team.

Learn more about phishing and find additional resources by [clicking here](#).

### **HIT PAUSE: HOPE, INSPIRATION, GRATITUDE**

*In this spot, we will share stories of hope, inspiration and gratitude. Take a few minutes to pause and reflect:*

A little more than a year ago, Michigan Medicine began treating its first COVID-19 patient. Since then, thousands of patients have received care from faculty and staff, a large chunk of the workforce shifted

to working from home in order to keep the community safe, and others made their top priority COVID-19 testing or COVID-19 vaccinations.

In short, just about everything changed.

So what have the last 12 months been like for team members? Headlines recently caught up with a few from across the organization to find out. [Here's what they had to say.](#)

Weekly bulletins and policies are posted on Michigan Medicine Headlines at <https://mmheadlines.org/covid-19-updates/>. Please bookmark this site and refer to it for the most up-to-date information.