

# SBAR: TALKING POINTS



- Having a simple recipe to share information helps everyone communicate better and quicker.
- I need to lead by example and use SBARs to communicate to my team and ask them to do the same.
- How important is clear communication to your team's performance?
- What is the best way to encourage my team to communicate their ideas?
- How can I model clear communication with my team
- What are my strengths in this area?



- Putting ideas together in an SBAR format is our way of sharing our ideas and recommendations most clearly.
- Remember these prompts:
  - Situation: what is the immediate problem?
  - Background: what is the relevant history related to the situation?
  - Assessment: What is your review of the situation and your perception of the urgency of the action needed?
- Recommendation: What is your request or recommendation?
- I will and expect others will:
  - Use the format, whether verbally or in writing
  - Encourage my team to do the same



- Share the poster electronically or in person to introduce the SBAR in a huddle or team meeting.
- Print and display posters in a shared physical location.
- Model use of the SBAR.
- Provide positive feedback to those who use the format, whether verbally or in writing.