

# Ops Update

For all Michigan Medicine Faculty, Staff and Learners

Friday, Nov. 13, 2020, 11 a.m.

Please share this information with your teams and front line staff, especially those who may not access emails or computers.

**NEW TODAY:** Here's the latest information about Michigan Medicine's management of operations:

- **COVID-19 PATIENT STATS**
- **TEAM MEMBER COVID-19 TESTING**
- **U-M CAMPUS COVID-19 TESTING**
- **CHANGES IN ENTRANCE SCREENINGS STARTING MONDAY, NOV. 16**
- **WHEN SICK, CALL OHS FIRST**
- **INCREASED REQUESTS FOR PPE**
- **NEW VISITOR POLICY FOR ADULT EMERGENCY DEPARTMENT TAKES EFFECT TODAY**
- **NEW VISITOR POLICIES FOR UH/CVC, C&W AND AMBULATORY CARE TAKE EFFECT MONDAY, NOV. 16**
- **COVID-19 PATIENT PLACEMENT STRATEGY**
- **UPDATE: COVID-19 SALIVA TESTING**
- **ADDRESSING CONFUSION REGARDING RESPONSIBLUE SCREENING TOOL**
- **TOWN HALL FOLLOW-UP: HR QUESTIONS**
- **HIT PAUSE: MICHIGAN MEDICINE MVPs**

## DAILY COVID-19 PATIENT STATS

Today's census for COVID-19 inpatients and those patients under investigation (PUI) are noted below:

	TOTAL INPATIENTS	TESTED POSITIVE	PUI	ICU POSITIVE
ADULT	61	59	2	12
PEDIATRIC	3	3	0	0

COVID-19 Patient Percent Positivity (7 day moving average)

Symptomatic testing: 14.24%

Asymptomatic testing: 2.26%

**Discharges:** 914 total COVID-19 discharges to date, 8 in the last 24 hours. These numbers include patients discharged to skilled nursing facilities but excludes deaths and discharges to hospice.

**TEAM MEMBER COVID-19 TESTING STATS\***

POSITIVE	795
EMPLOYEES TESTED	10,499
TOTAL TESTS	16,473

*\* Data from 3/10 through 11/12. The testing stats reflect just Michigan Medicine employees, not all University of Michigan employees. It also reflects only those who sought testing at or were hospitalized at Michigan Medicine or reported their testing to Occupational Health Services. Some Michigan Medicine employees may have been tested outside our system.*

**U-M CAMPUS COVID-19 TESTING STATS\***

POSITIVE	2,440
TOTAL TESTS	72,536

*\* Data from 3/8 through 11/12. U-M campus testing stats reflect clinical care and surveillance conducted by University Health Service and Occupation Health. Michigan Medicine employees are not reflected in campus numbers.*

**Quarantine and Isolation Housing:** Currently, 57 in isolation housing due to positive test results, 61 in quarantine after exposure or while awaiting test results.

More COVID-19 related campus information available at: <https://campusblueprint.umich.edu/dashboard/>

**CHANGES IN ENTRANCE SCREENINGS STARTING MONDAY, NOV. 16**

A new entrance for staff, patients and visitors will be opening in C&W on Level 3 from the P4 deck. The hours of this entrance will be 5:30 a.m.- 9 p.m., 7 days/week. Anyone entering C&W from 9 p.m. - 5:30 a.m. should use the main entrance on Floor 2.

The hours for two existing entrances will change:

- C&W 2nd floor employee entrance will now be open from 5:30 a.m. – 9 p.m., 7 days/week. Staff should use the C&W main entrance from 9 p.m. - 5:30 a.m.
- The Med Sci II/Taubman Library entrance will now be staffed with a screener for those entering clinical buildings from 6 a.m. – 6 p.m., Monday - Saturday. Staff who enter at this location to access clinical buildings outside of those hours should complete symptom screening at the Rogel Cancer Center entrance.

**WHEN SICK, CALL OHS FIRST**

If an employee is sick and needs to visit Occupational Health Services (OHS), please DO NOT go directly to the OHS clinic. You must call and schedule an appointment. OHS will be triaging all visits through our main phone number 734-764-8021. The OHS clinic hours of operation are Monday through Friday, 7 a.m. to 5 p.m. The OHS Illness and COVID-19 Call Center is available Sunday–Saturday from 7 a.m. – 5 p.m. Employees calling outside of normal business hours can leave a message and OHS will follow up the next business day.

**INCREASED REQUESTS FOR PPE**

Order quantity limits are in place for select PPE products to ensure sufficient supplies for all locations. These items are not available to add to PAR templates for standard ordering. To place an

order for any item, please contact the Supply Chain Warehouse Operations Customer Service Representative (CSR) Team at 936-6077, Option 1, or email [MS-CSR-STAFF@med.umich.edu](mailto:MS-CSR-STAFF@med.umich.edu). For an urgent request, please page 2574.

### **NEW VISITOR POLICY FOR ADULT EMERGENCY DEPARTMENT TAKES EFFECT TODAY**

Effective today, Friday, Nov. 13, at 7 a.m., the Adult ED visitor policy has changed. At this time, no visitors are allowed with adult ED patients, except when medically necessary. Changes to the visitor policy for other patient care areas will be forthcoming in response to the increasing number of COVID-19 cases.

### **NEW VISITOR POLICIES FOR UH/CVC, C&W AND AMBULATORY CARE TAKE EFFECT MONDAY, NOV. 16**

Please be advised that on Monday, Nov. 16, changes will be put into effect regarding the visitor policies at UH/CVC and C&W. While the number of visitors will stay the same at UH/CVC and C&W (one visitor for every adult, two for pediatrics), family and visitors are required to wear their mask (covering their mouth and nose) at Michigan Medicine. This includes in a patient room and throughout the facility. Patients who can tolerate a mask must wear one when a health care worker is present in their room.

In ambulatory care clinics, no visitors will be allowed for adult patients unless the patient has a cognitive or physical impairment that requires assistance. One primary caregiver is allowed to accompany each pediatric patient to an appointment, unless an additional aide or assistant is required.

### **COVID-19 PATIENT PLACEMENT STRATEGY**

Based on testing as well as available data on aerosol transmission, the following COVID-19 patient placement strategy has been approved at Michigan Medicine:

- COVID-19 patients undergoing Aerosol Generating Procedures (AGPs) should be prioritized to negative pressure rooms.
- COVID-19 patients not anticipated to undergo AGPs can be cared for in a “regular” inpatient room with the door closed. “Regular” rooms are typically neutral to slightly positive. When a COVID-19 patient is in a regular room, the door should remain closed. The air exchanges and air return in the room contain and replace the room air and avoid aerosols escaping under the door.
- COVID-19 patients should not be placed in Protective Environment Rooms (very positive pressure).

[Click here](#) for more information.

### **UPDATE: COVID-19 SALIVA TESTING**

Michigan Medicine employees may be eligible to receive COVID-19 saliva testing through [U-M Community Sampling and Tracking Program](#). To participate in this program, **you must complete and submit this [questionnaire](#)**. Testing locations include Palmer Commons, Great Lakes Room, Monday - Friday 9 a.m. – 6:30 p.m., and Pierpont Commons, Boulevard Room (1<sup>st</sup> floor Mezzanine behind Fireside Café), Tuesday, Wednesday and Thursday, 10 a.m. – 2 p.m.

It is important to note that this program is not a replacement for symptomatic testing or medical care. Individuals with symptoms of COVID-19 or close contact exposure should contact [Occupational Health Services](#) (faculty and staff). U-M health professions students (medical, nursing, pharmacy, dental) should

also go through OHS for testing in the setting of symptoms or a close contact exposure. All other U-M students should go through [University Health Services](#).

Additional saliva testing options for Michigan Medicine employees are in development and more information will be available in the coming month.

#### **ADDRESSING CONFUSION REGARDING RESPONSIBLUE SCREENING TOOL**

There have been some concerns raised regarding one of the questions on the ResponsiBLUE health screening tool. Currently, asymptomatic employees who have had a close or household contact in the last 14 days with someone recently diagnosed with COVID-19 are offered testing by OHS around Day 5. These employees continue to work while awaiting test results (assuming they remain asymptomatic).

Because of this, question No. 3 on the ResponsiBLUE health screening tool has now been updated to make it more clear about whether to answer “yes” or “no.”

The question now reads: “Have you had close contact in the last 14 days with someone recently diagnosed with COVID-19? Close contact is being within 6 feet of an infected person for a cumulative total of 15 minutes or more over a 24-hour period. If your close contact is through providing clinical care for COVID positive patients while following Michigan Medicine or other outside health system protocols, answer no. If OHS has given you permission to return to work, answer no.”

#### **TOWN HALL FOLLOW-UP: HR QUESTIONS**

Here are a few answers to questions raised at last week’s Town Hall meeting:

**Q: Will the employee COVID-19 bank be available during the entirety of the pandemic as this is lasting longer than originally anticipated?**

**A:** COVID-19 PTO, the 80-hour time off bank issued in March, can be used until the original pro-rated bank of time (up to 80 hours) is depleted or until the university deems it is no longer needed. Employees who took the voluntary furlough are no longer eligible to use this time bank.

**Q: With reinstatement of benefits, are we expecting to not have further RIFs, even if cases continue to increase?**

**A:** While we firmly believe that enterprise-wide reductions are a last resort, we do not currently know if there will be further layoffs in the future, given the uncertainty of the pandemic. However, we are committed to continuing to do all that we can to preserve jobs and minimize the impact to our workforce.

**Q: The U-M Medical School benefits align more with campus, so why was it grouped with the health system in regard to budget reductions during COVID-19 and the recent benefit change announcement?**

**A:** Michigan Medicine functions as a system, including the medical school, research, health system and shared services. Since the U-M Medical School is part of Michigan Medicine — and their budget is part of Michigan Medicine’s financial reporting — they participated in the Economic Recovery Plan efforts including the pause in the retirement savings match and we are treating everyone the same with the return of other benefits including the recognition bonus.

#### **HIT PAUSE: MICHIGAN MEDICINE MVPs**

*In this spot, we will share stories of hope, inspiration and gratitude. Take a few minutes to pause and reflect:*

In a year unlike any other, many faculty and staff are now working from home, others are practicing patient care and teaching in PPE they aren't used to and even more are carrying out research in labs while practicing social distancing. But through it all, team members have never lost sight of the organization's mission to advance health to serve Michigan and the world. [Click here](#) to see which colleagues have been shining bright and were deemed superstars and MVPs by their peers!

Weekly bulletins and policies are posted on Michigan Medicine Headlines at <https://mmheadlines.org/covid-19-updates/>. Please bookmark this site and refer to it for the most up-to-date information.